**Transportation Resources**

This is a list of groups that help provide non-emergency rides. Some groups only offer rides to the doctor, dentist, pharmacy. Other groups can help give rides for meals, shelter, and social services

|  |  |  |  |
| --- | --- | --- | --- |
| **Group** | **What they do?** | **Contact Information**  | **How to get?** |
| Metro Q-Card Reduced Fare | 50% reduced fare for students, seniors, Medicare cardholders and the disabled. Children under age 5 ride for free. | 1900 Main St (at St Joseph Pkwy) Houston, TX 77002<http://www.ridemetro.org/Pages/FareDiscountedFare.aspx> | Print and mail in application found online or go to the Main St location for more information.  |
| Texas Health and Human Services / Medicaid  | For people with Medicaid only: provides rides to the doctor, dentist and drug store.  |  1-855-687-4786<http://www.hhsc.state.tx.us/medicaid/mtp/> | More information is below. Call the phone number at least 3 days before your appointment. |
| Project Access Transportation | Free bus service to certain agencies and health care locations for homeless individuals | 713-276-3073 | See the back of this page for more information.  |
| American Cancer Society | Rides for those with cancer or with HIV and cancer to doctor appointments | 800-227-2345 | Need to let them know 4 days before the visit.  |
| Houston Area Parkinson Society | Provides rides to doctor visits and therapy only for patients with Parkinson’s disease. | 713-626-7114 | Call the number to schedule. |
| Red Cross | Rides for elderly individuals, those who are chronically ill or disabled.  | 713-313-1631 | Call the number to schedule.  |

**Medicaid Transportation**

The Medical Transportation Program sets up non-emergency rides for people who have no other way to get to their Medicaid health-care visits. This includes people with Medicaid, children who get services through the Children with Special Health Care Needs program, and people in the Transportation of Indigent Cancer Patients program.

How To Set Up a Ride

1. Call 1-855-687-4786 at least 2 work days or more before you need a ride. If you will need to travel a long way out of town to see your doctor, call us at least 5 work days before you need a ride. If you need a ride the same day you call us, we will do everything we can to help, but we can’t promise we will be able to get you a ride.
2. When you call, you will need to give us the following facts:
* Your Medicaid ID number, Children with Special Health Care Needs program number, or your Social Security number.
* The address where we will pick you up. If there is a phone number at the place we are picking you up, we need that too.
* The name, address and phone number of the doctor or drug store where you need to go.
* The date and time of your doctor’s visit.
* If you or your children have any special needs we’ll need to know that so we can send the right type of vehicle. For example, for people who use a wheelchair, we can send a van with a wheelchair ramp.

Other Important Information

* There are multiple ways Medicaid can help you get to your visit including bus, van, taxi, or a ride provided by a family member or friend (call 1-855-687-4786 to register friends/family as Individual Transportation Participants so that they can be paid by the mile)
* Children under the age of 14 must be accompanied by a parent, guardian, or other adult approved by the parent. If you aren’t able to go with your child, as the parent you must fill out a Parent Authorization Form to let us know which adults can go with your child. Call 1-877-633-8747 for questions or to get a Parent Authorization Form mailed to you.

**Project Access Transportation**

* It is a regularly scheduled, free bus service for homeless people
* It follows a fixed route to 21 local agencies such as those that provide health care, meals, shelter, and social services.
* Runs Monday- Friday
* Find updated information and specific schedule at <http://www.homeless-healthcare.org/project-access/>

**Step 1: Get free bus tickets at one of the locations**

* **The Beacon** (John S. Dunn Outreach Center)– 1212 Prairie St, Houston, TX 77002
* **Healthcare for the Homeless Houston** (SEARCH Clinic) **–** 2505 Fannin St, Houston, TX 77002
* **Lord of the Streets –** 3401 Fannin St, Houston, TX 77004
* **MHMRA Bristow –** 2627 Caroline St, Houston, TX 77004
* **Star of Hope (Men) –** 1811 Ruiz, Houston, TX 77002
* **Star of Hope Women & Family Emergency Shelter** – 419 Dowling St, Houston, TX 77003
* **The Houston Launch Pad (Veterans Only)** – 2656 S. Loop West Freeway, Suite 230, Houston, TX 77054
* **VA Med Center- Substance Treatment Program (Veterans Only)** – 2002 Holcombe, Houston, TX 77030

**Step 2: Check schedule & present ticket to ride**

* Ben Taub Gen. Hospital & NPC –1502 Taub Loop
* Bureau of Vital Statistics (Tu & Th Only) – 8000 N. Stadium Drive
* Casa de Amigos Clinic – 1615 N. Main
* Cathedral Clinic(HHH), The Beacon, Compass, Cathedral Justice Project – 1212 Prairie
* Emergency Aid Coalition – 5401 Fannin
* Health & Human Srvs. (M-W-F Only) – 6118 Scott
* Healthcare for the Homeless–Houston (HHH) - 2505 Fannin and 1212 Prairie
* Hermann Park – Corner of Cambridge & Fannin
* Impact – 1704 Weber
* Loaves & Fishes – 2009 Congress
* Lord of the Streets – 3401 Fannin
* MHMRA Bristow – 2627 Caroline
* Operation ID (Tu & Th Only) – 5100 Travis
* Palmer Way Station – 6221 S. Main
* Salvation Army Harbor Light – 2407 N. Main
* SEARCH – 2505 Fannin
* Social Security Administration (Tu & Th Only) – 8989 Lakes at 610
* Star of Hope: Men's Development Ctr –1811 Ruiz
* Star of Hope Women & Family Shelter – 419 Dowling
* VA Medical Center – 2002 Holcombe Blvd
* Workforce Solutions (M-W-F Only) – 5104 Harrisburg